

ALAMAR EXPERIENCE · RIVIERA NAYARIT

WELCOME TO YOUR STAY

Check-In Guide

La Cruz de Huanacaxtle · Nayarit, Mexico

YOUR UNIT

Delta 4-201

Alamar Community

Welcome — we are so glad to have you here! This guide walks you through everything from the front gate to settling in. Read it once and keep it handy throughout your stay.

1 ARRIVAL & GATE REGISTRATION

- Stop at the security gate and register with your **full names** and unit: **Delta 4-201**.
- If arriving by car, the guards will hand you a large **Guest Card**. Place it on your dashboard and keep it visible at all times for the duration of your stay.
- A guard or maintenance staff will come to the unit to **turn on water and propane** service — this happens on arrival, not in advance.
- Your parking stall is located under the same tower as the apartment — **second to the left**, clearly marked **"201"**.

Important — Guest Card: Do not lose the Guest Card. If misplaced, Alamar will charge a replacement fee of approximately **\$500 pesos**, payable at the gate.

2 ENTERING THE APARTMENT

A unique entry code will be sent to you a couple of days before arrival. Here is how to use the digital lock:

- 1 Touch the digital lock on the door — the screen will wake up and show **2 random numbers**.
- 2 Touch those 2 random numbers first — this activates the keypad.
- 3 Enter your **personal entry code**. The door will unlock immediately.
- 4 To lock on your way out, simply **press the lock symbol** on the pad.

A physical key is also left on the dining table — feel free to carry it as a backup if you prefer.

DURING YOUR STAY

DRINKING WATER

- ▶ Delivered to your door on **Mondays & Thursdays**
- ▶ Cost: approximately **\$35 pesos** per 20-litre bottle — confirm the current price at the gate on arrival
- ▶ Leave the empty bottle outside with the money tucked underneath — it will be swapped during the day

Do not drink water from the tap.

BEACH & POOL TOWELS

- ▶ Towels are in a basket on the floor by the entrance door
- ▶ Bring them whenever visiting the pools or beach club — they are not provided at those facilities
- ▶ Feel free to wash and reuse them throughout your stay

PALAPAS & POOL AREAS

- ▶ You are welcome to bring your own food and drinks
- ▶ **No glass of any kind** — no bottles, glasses, or glass containers in any pool or palapa area
- ▶ Plastic containers and cans are perfectly fine

3 AIR CONDITIONING & FANS

- ▶ Electricity costs are high in Mexico — please use A/C mindfully
- ▶ Mid-November to mid-April: open the windows — the natural hilltop breeze is usually all you need
- ▶ When A/C is on, **close all windows and room doors** — each unit is sized to cool one area only
- ▶ 3 units available: one per bedroom, one for the living/dining/kitchen area
- ▶ **Turn off all units when you leave** the apartment, even briefly

4 WASHER & DRYER

- ▶ Controls are in Spanish but straightforward to use
- ▶ **Do not open the washer while the red light is on** — the auto-lock is active until the cycle fully finishes. The light turns off after approximately 5 minutes
- ▶ Always distribute clothes evenly around the drum — an unbalanced load will stop the cycle
- ▶ Dryer is easy to operate — **empty the lint mesh after every use**

- ▶ Each room has a ceiling fan — a great low-energy alternative to A/C

5 — GARBAGE SEPARATION Please separate your garbage using the 2 bins inside the condo. When full, drop them at the bins in the parking lot:
Bin 1 — Plastic & glass bottles | Bin 2 — Everything else.

QUICK REFERENCE

HOST — WHATSAPP
MEXICO

+52 322 168 9972

Primary contact

HOST — SMS
CANADA

780-938-5177

Alternate contact

HOSPITAL CMQ — 24
HRS

329 298 0717

Local taxi: 329-295-5067